



## CAMPING RULES

*Reference will be made only to the text drawn up in Italian and English as regards the Booking Regulations and the Internal Regulations, also in the event of disputes concerning the contract of stay stipulated and / or interpretations of the individual clauses.*

*Any translations into other languages are for information purposes only.*

### **Section I – Reservations and limits of stay**

- 1. Reservation limits:** reservations are valid only if accepted in writing and if all the clauses of the Booking Regulations are respected.

### **Section II – Check-in and Check-out**

- 1. Arrival and registration (Check-in):** The reception of the customers and the registration formalities at Front Office is allowed only between 8:30-12:30 am and 4:30-7:30 pm for bookings of pitches, while the occupants of the Mobile Homes will be able to access only from 4:30 to 7:30 pm. Further details:
  - a. Campsite:** Customers who have booked a pitch will have to pay the agreed amount upon arrival, the reserved pitch will be available after 12:00 am;
  - b. Mobile Homes and Caravans:** Booked customers will have to pay the full amount of the stay specified in the Booking Regulations, then will be accompanied to the structure and invited to sign the delivery receipt and possibly indicate discrepancies from the commercial proposal they joined.

The early check-in formula (early check-in) is available, for a fee and with the authorization of the management. In this way, it will be possible to take possession of the structure or the pitch, even before the mandatory arrival time highlighted above, in any case after 10:00 am.

- 2. Departure (Check-out):** The customer must leave the accommodation on the last day of the stay, within the following times:
  - a. Campsite:** by 12:00 am;
  - b. Mobile Homes and Caravans:** by 9:30 am.



**The last check-out formula (late check-out)** is available, for a fee and with the authorization of the management. In this way, it will be possible to leave the structure or pitch, even after the mandatory departure time indicated above, in any case before 6:00 pm.

- 3. Deposit:** At the time of registration, the customer staying in a structure (Mobile Homes or Caravan) may be required to pay a deposit, which will be returned upon departure; from the deposit will be deducted the sums for failure to clean the leased facility (€ 30.00), for failure to provide garbage disposal (€ 10.00 for every 10 liters), for damage caused to the facility itself. The right of Camping-Village Le Cernie to compensation for any greater damage caused if not covered by the deposit is reserved.

### **Section III – Rules of conduct for customers and their guests**

- 1. Respect for vegetation and animals:** It is forbidden to alter in any way and by any means the flora and fauna existing inside the Camping Village Le Cernie.
- 2. Lighting of fires:** It is forbidden to light a fire in the entire area of the accommodation and related appurtenances. The more restrictive rules of the bodies responsible for the protection and conservation of the heritage are reserved. The use of barbecues is permitted only in the absence of wind and for the sole use of charcoal. The use of open flames made with wood or pine cones or other incendiary material is strictly prohibited.
- 3. Waste disposal:** It is mandatory to dispose waste in bins destined for meticulous and meticulous separate collection, respecting the times and methods established by the management. It is forbidden to dispose of waste water, of any type and from any source, outside the specific user points located inside the accommodation facility (mandatory procedure for discharging sewage from caravans and campers) and / or beyond outside the toilets.
- 4. Use of cables and electrical equipment:** The usage limit is 2A and 220V. Electrical connections up to 10A and 220V are available, subject to agreement with the Management and payment of the surcharge as per price list. To ensure the safety of all guests, the withdrawal regulations (cable and plug compliant with CE standards, absolutely waterproof and with characteristics suitable for use in humid environments, equipped with earth with double protection) and use (power supply of indoor electrical equipment). Furthermore, it is forbidden to use dilapidated outdoor lamps with a degree of protection lower than IP 55. In



the case of connections outside the norm, the managers of the field will immediately unfasten them as well as the electrical connections that do not comply with current legislation.

- 5. Use of sound diffusion equipment:** It is forbidden to engage in behavior that disturbs the public peace within the accommodation facility and related appurtenances, as well as on the beach in front.
- 6. Rest time:** Rest time is between 2 pm and 4.30 pm and between 11 pm and 8.30 am. Within this time slot it is forbidden to set up or fold camping equipment, to speak in a tone of voice that is not adequate for the quiet that is intended to be guaranteed during these periods and to use mechanical means. The Management, at its sole discretion, may provide for exceptions for entertainment activities.
- 7. Clothesline:** It is forbidden to stretch cables to hang out the laundry, it is allowed to use the clothesline made available to campers, which are not "privatizable". It is not allowed to use the clothesline as a screen, both to prevent them from limiting the view of the sea to other customers and to prevent them from falling due to the wind, causing a risk of damage to people or things. It is understood that any damage caused by the clothes airers in use to customers will be charged to the users themselves, who will be liable for the damages caused jointly.
- 8. Equipment made available to customers:** It should be noted that the consequences of the use of the equipment made available to customers, whether free of charge or against payment, will be fully borne by the user himself, and no financial involvement can be requested from the Management; the user will be responsible for verifying the functionality and adequacy of the asset used for the intended use.
- 9. Pets:** Pets are allowed to enter the facility, dogs must be small, they can't be taller than 40 cm ( not counting the heat). The vaccination certificate and RC insurance for dogs are mandatory. It is absolutely forbidden to leave dogs alone on the campsite, and in the event that they bark continuously, creating annoyance to other users, the management reserves the right to remove the owner of the dog, as well as the dog itself, from the structure, without having anything to claim, and note that those booked will lose the reservation without being entitled to any refund. It is mandatory that the dog on the campsite is tied up so as not to disturb other customers. At the request of the management, if he sees any dangerous situations, the owner of the dog will be obliged to put a muzzle on him. In case of refusal, the



dog and the owner will be removed from the Camping-Village Le Cernie. Dogs of dangerous breeds such as Pitbulls and Rottweilers are prohibited from entering.

- 10. Playground:** It is forbidden to use the static playground for children under the age of 3 and over the age of 12. Access to the playground is allowed only at the times established by the Management, and for children accompanied by adults, who they are responsible for all legal purposes towards the structure and towards third parties. Access with bicycles inside the playground is not allowed.
- 11. Gym:** The use of the gym is forbidden for children under the age of 16 unaccompanied by an adult.

#### **Section IV – Access and use of means of transport within the structure**

- 1. Movement of vehicles inside the Campsite:** The use of vehicles inside the Campsite is authorized only for unloading on arrival and loading on departure, of camping equipment and luggage. For each of these operations no more than 2 hours can be used, unless expressly authorized in writing by the Management; in the case of prolonged parking beyond two hours, the rate of € 3.00 per hour is applied; It is forbidden to circulate in the hours of rest between 2 pm and 4.30 pm and between 11 pm and 8.30 am. It is not allowed to wash your car, caravan, and / or boat inside the campsite.
- 2. Parking:** The structure has several parking solutions. The car parks are not guarded and Camping-Village Le Cernie cannot in any way be held responsible for any damage to vehicles or theft.
  - a. **Free and illuminated outdoor parking**
  - b. **Internal paid parking area**, subject to time limitations for entry and exit
  - c. **Internal pay parking "Orto"**, where you can park at any time

#### **Section V – Behavior in case of emergency**

- 1. In case of fire:** Special loudspeakers are positioned inside the structure, which in the event of a serious fire, will give an alarm notice. In case of a fire go straight to the beach.  
In case of other emergencies: health, serious natural events, public safety situations or inconveniences at sea, contact the campsite staff if available or consult the information board at the entrance where all the telephone numbers for requesting help are listed.

#### **Section VI – Liability and contractual termination**



- 1. Responsibility of the customer and / or guests:** Customers and / or their guests are personally responsible towards Camping le Cernie and / or third parties for any damage to persons and / or things, direct and / or indirect, for any reason caused. In addition if the contract is violated in any sort of way, the customer/ guest, will be directly responsible. The right of Camping le Cernie to compensation for greater damage remains unaffected. Each camper is required to carefully guard the objects owned by him. The Management assumes no responsibility for any lost or stolen items not left in custody. The Management assumes no responsibility for damage to cars, caravans, or other assets caused by the fall of branches and / or pine cones or other natural events.
- 2. Responsibility of Camping-Village Le Cernie:** The Camping declines all responsibility for lost or stolen objects or valuables, for damage to persons or things not dependent on the direct negligence of the camping staff, for damage, disservices and breakdowns caused by bad weather or force majeure. The management provides customers with safety deposit boxes free of charge. The civil liability of Camping-Village Le Cernie is covered by an RC insurance policy in place with Unipol Assicurazione.
- 3. Resolution:** for those who book, any delay in arrival greater than 10.00 on the day following the scheduled date without prior notice, in writing or by telephone message, will result in the immediate termination of the booking, forfeiting any right deriving from the booking, returning Camping le Cernie has the right to rent the structure previously booked.
- 4. Vexatious clauses:** express waiver of legal action. By signing the Booking Regulations, the booker agrees to renounce any civil legal action against Camping le Cernie, expressly in cases of non-use of the booked services, accepting from now on the mere economic reimbursement of the advance without interest or greater costs for any reason.
- 5. Applicable law and competent court:** For anything not expressly governed by this regulation, please refer to the civil code. The place of jurisdiction to settle any disputes arising from the relationship with Camping Le Cernie is that of Lanusei.

For greater clarity of what is stated in these internal regulations, we inform customers that the repeated infringement of the rules set out above, if serious in the opinion of the Management and also following reminders, could lead to the guest being removed from the accommodation facility (with the consequent loss of the amount paid).